

WingArc^{1ST}



MotionBoard Cloud for Salesforce How to Set up Mobile App (iPad Version)

Ver.1.0

WingArc1st Inc.

Revision History

Release	Updated on	Updated by	Contents
1.0	11/22/2014	MotionBoard Cloud support desk	Create new

Introduction

[About This Document]

This document explains the setting method when using MotionBoard Cloud mobile application (iPad version).

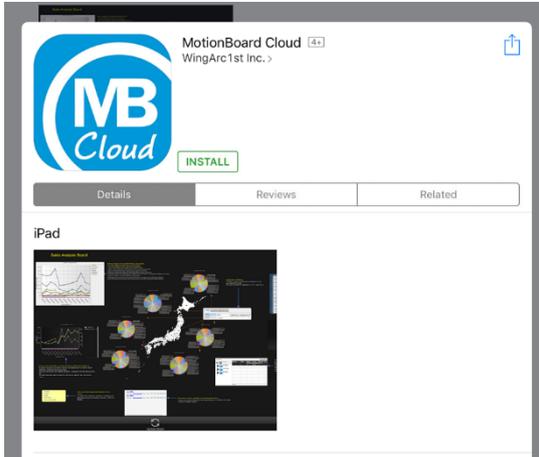
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1. Installing MotionBoard Cloud Mobile App (iPad Version)

Access App Store and enter "MotionBoard Cloud" on the search screen.

When "MotionBoard Cloud" is displayed, install it.



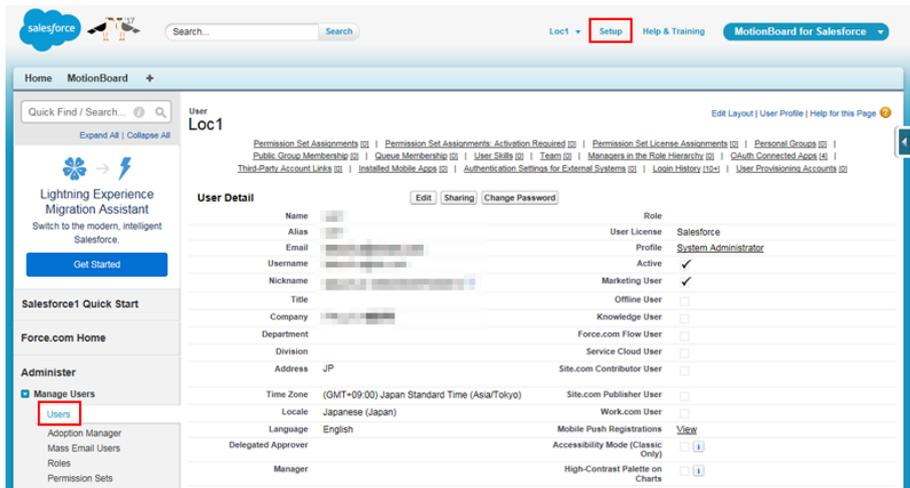
*When you search "MotionBoard", multiple applications will be displayed. Be sure to install "MotionBoard Cloud."

2. Setting Login IP Ranges in Salesforce

When using mobile (iPad) version of MotionBoard for Salesforce, perform the following settings in Salesforce profile that all users belong to.

1. Log in to Salesforce as a system administrator and click **Setup** in the upper right of Salesforce's initial screen.

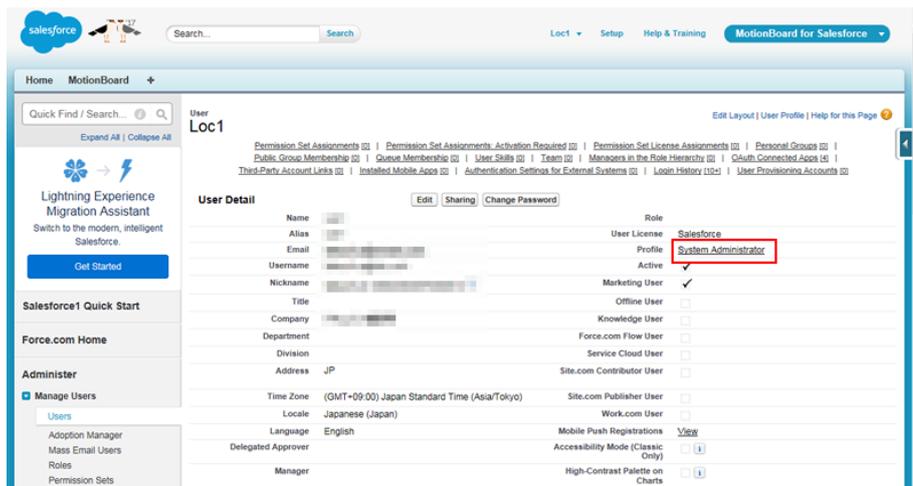
Manage Users - Users - <User_name>



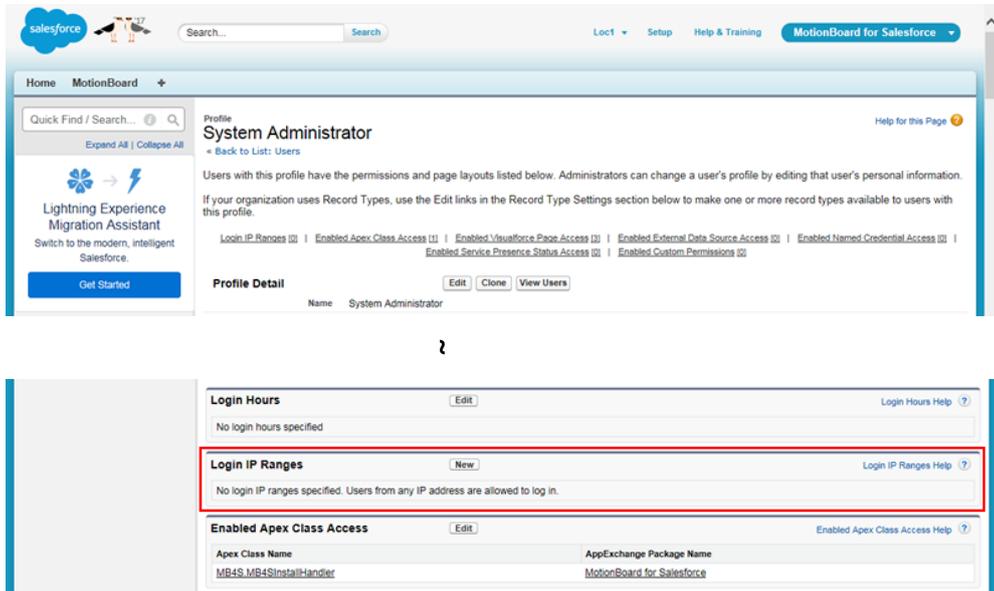
2. Click **System Administrator** profile.

In this example, the setting method is described with the user name "Loc1" and the profile name "System Administrator" as an example.

Note that the settings in steps 2 to 4 will be required for all Salesforce profiles that user for mobile (iPad) version belong to.



3. When the profile screen for System Administrator is displayed, check the **Login IP Ranges** at the bottom of the page.

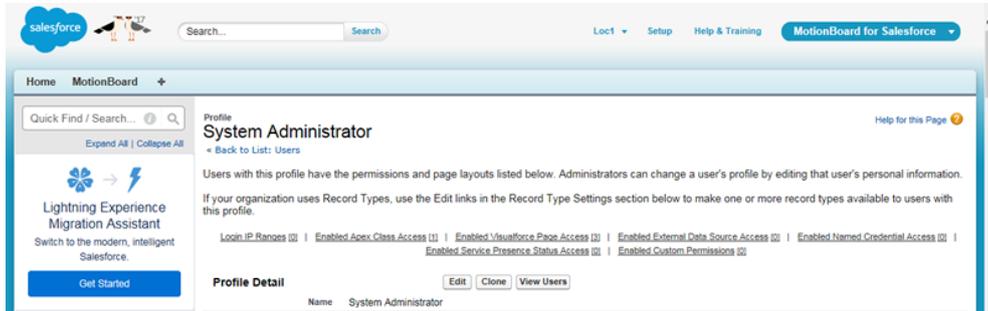


4. Check the **Login IP Ranges** and follow the following procedures depending on the settings.

- ① If setting in **Login IP Ranges** is as follows, **setting is not required**.
Start IP address [0.0.0.0] to end IP address [255.255.255.255]
- ② If "**No login IP ranges specified.**" is shown in **Login IP Ranges**, configure the settings as step 4-1.
- ③ If "**IP Address currently used by your company**" is set in **Login IP Ranges**, configure the settings as step 4-2.

4-1. If "No login IP ranges specified." is shown in **Login IP Ranges**

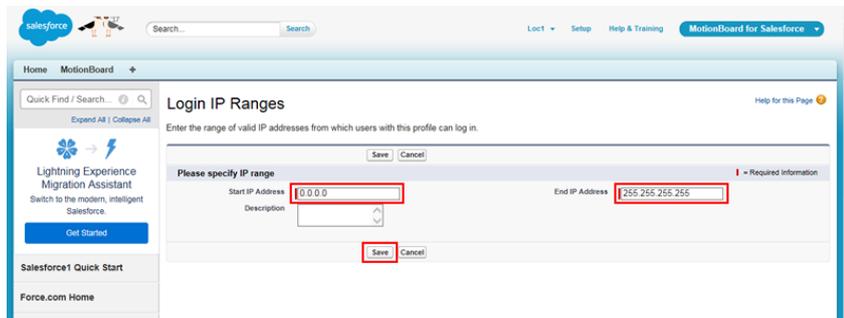
1. When the profile screen for system administrator is displayed, click the **New** button in the **Login IP Ranges** at the bottom of the page.



2

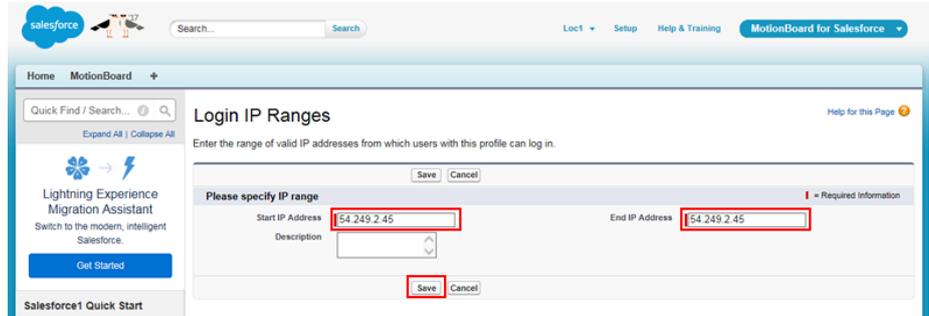


2. In the IP range setting, enter **0.0.0.0** for the **Start IP Address** and **255.255.255.255** for the **End IP Address**, and click **Save**.

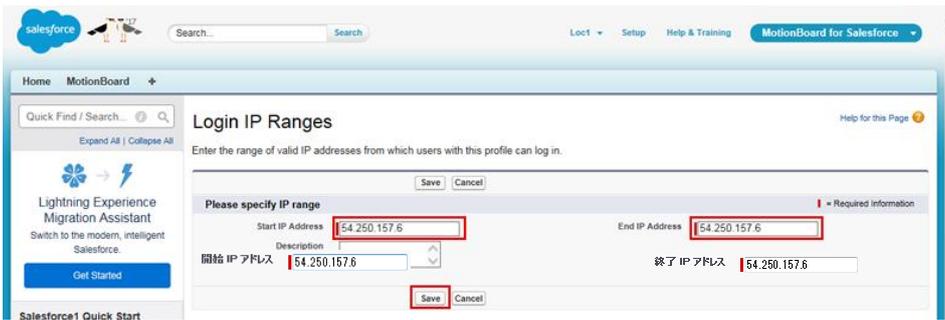


4-2 If "IP Address currently used by your company" is set in **Login IP Ranges**

1. In the IP range setting, enter **54.249.2.45** for the both **Start IP Address** and **End IP Address**, and click **Save**.

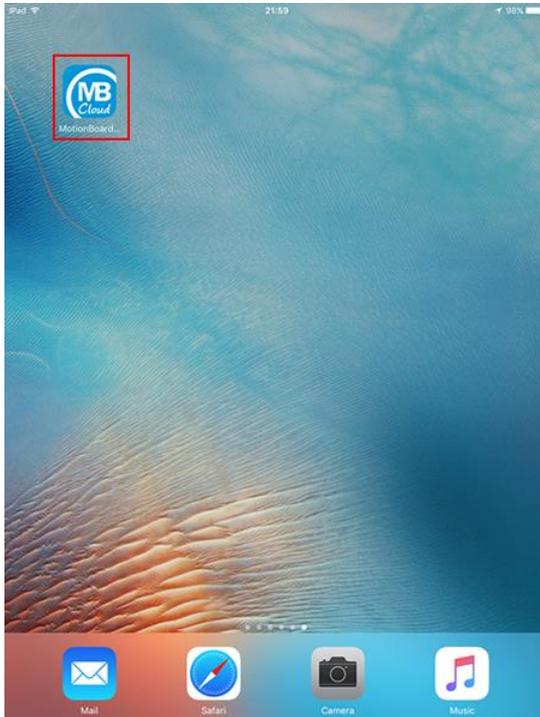


2. Open the setting screen again, enter **54.250.157.6** for the both **Start IP Address** and **End IP Address** in the IP range setting, and click **Save**.

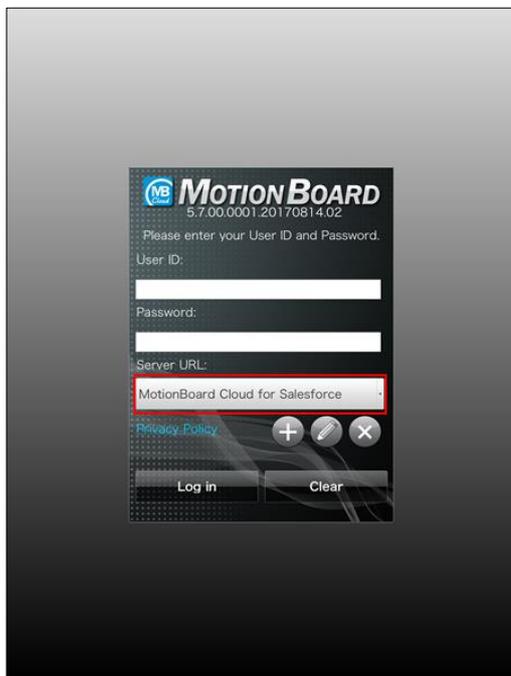


3. Selecting Service to Use

1. On the iPad screen, tap the MotionBoard Cloud mobile app that you installed.



2. Tap **Server URL** drop-down menu on the login screen.



3. Select the **MotionBoard Cloud for Salesforce**.



4. Logging in to MotionBoard

1. Enter **User ID** and **Password** to log in to Salesforce, and click the **Log in** button.



User ID and Password

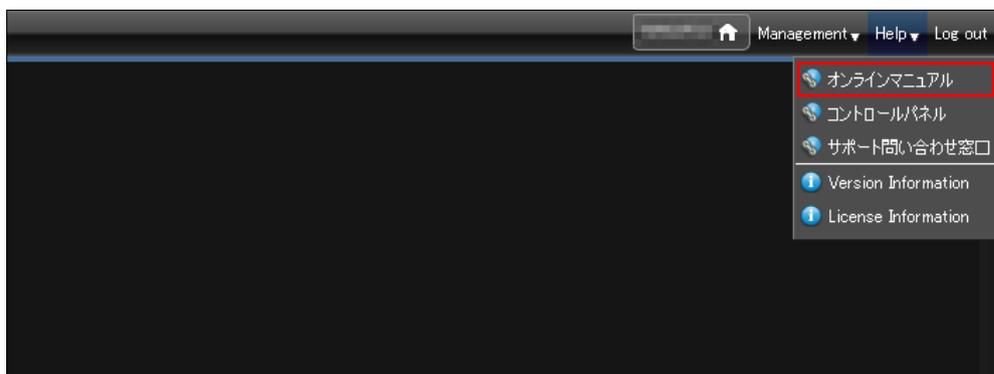
Enter your user ID and password to log in to Salesforce.

2. Once you have successfully logged in, settings are now completed.

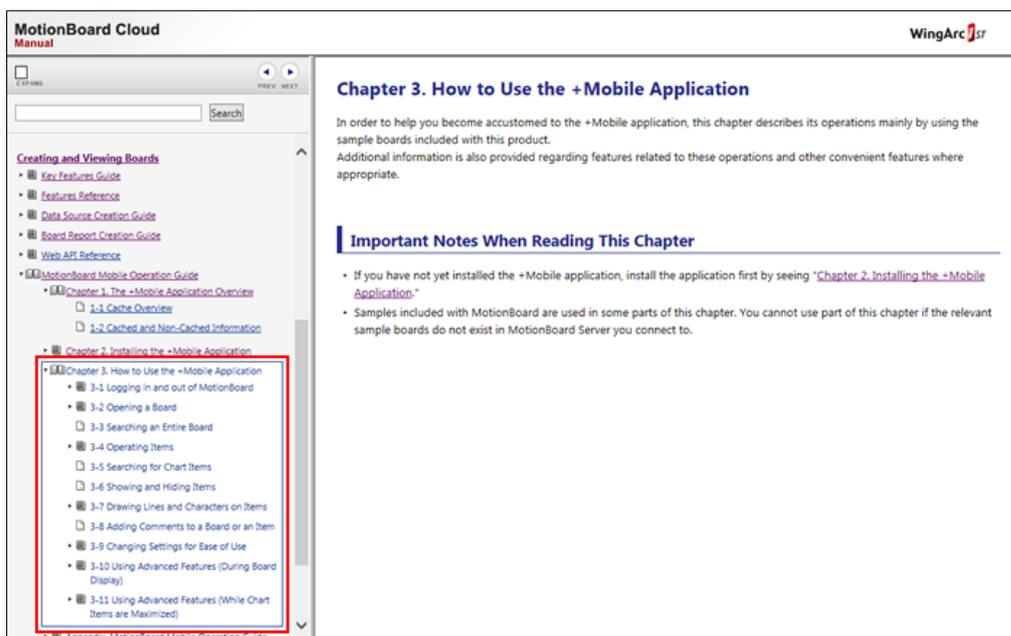
5. Information on Online Manual

For operation method, see online manual of PC version.

To see the online manual, click **Online Manual** from **Help** at the top of the screen on PC version



See "Creating and Viewing Boards - MotionBoard Mobile Operation Guide - Chapter 3. How to Use the +Mobile Application" in online manual.



6. Contacting Our Support

If you have any questions about the usage of MotionBoard Cloud, please visit our support site below.

<Support Site URL>

<https://spacetimeresearch.com/support/>

For instructions on how to send us inquiries, please visit the page below.

<Inquiry Procedure>

Please see following page about how to send us an inquiry:

<https://support.wingarc.spacetimeresearch.com/hc/en-us/articles/115003344983-How-to-submit-a-request>

You can find our support policies for our cloud products in the document below.

<Customer Support Guide for Cloud Services>

<https://spacetimeresearch.com/sla/wingarccloud>